

EXECUTIVE COMMITTEE REPORT
May 2019 Executive Committee Report to Council

2019 Committee Members:

Trudy Mauth, Chair, Public Member
Bryan Todd, Vice Chair, RO, Elected Member
Peggy Dreyer, RO, Elected Member (Until March 1, 2019)
Omar Farouk, Public Member
Ingrid Koenig, RO, Elected Member

Number of meetings:

The Committee has had one in-person meeting and one teleconference since the last Council meeting.

Report:

Recommendations on Vacant Committee Positions

The Executive Committee discussed the Committee vacancies given the resignation of Peggy Dreyer, RO, effective March 1, 2019, which included Executive, Standards of Practice, Quality Assurance and Chief Examiner.¹

With respect to the Executive Committee, it was determined that the Committee continues to meet the quorum requirement, and that Council will be asked to elect an elected professional member at the May meeting.

The Executive decided to appoint an interim Chief Examiner, Rob Vezina, for the spring examinations on May 3-5, with Dorina Reiz given the opportunity to shadow and observe. Council will be asked to appoint a Chief Examiner for the fall examinations at the May Council meeting.

The Executive Committee considered the elected professional members who meet the criteria to fulfil the vacant position on the Quality Assurance Committee, and appointed Dorina Reiz.

¹ Between meetings of the Council, the Executive Committee has all the powers of the Council with respect to any matter that, in the Committee's opinion, requires immediate attention, other than the power to make, amend or revoke a regulation or by-law (*Health Professions Procedural Code*, section 12(1)). If the Executive Committee exercises such a power, it shall report its actions to the Council at the Council's next meeting (*Health Professions Procedural Code*, section 12(1)).

The Executive Committee recommended no additional appointment to the Standards of Practice Ad-Hoc Committee.

Draft Audited Financial Statements

The Executive Committee considered the draft audited financial statements as prepared and presented by Sevitt and Associates Chartered Accountants. The draft audit financial statement will be before Council for consideration and approval at the May meeting.

By-Law Amendments

The Executive Committee reviewed stakeholder feedback received in response to proposed changes to College by-laws regarding information about registered opticians, interns and students that is posted on the College's public register. The amendments followed changes to the Regulated Health Professions Act (RHPA) and its regulations that require all health regulatory bodies on Ontario to publish certain additional information about health practitioners. The Executive Committee will recommend to Council at its May meeting to approve the by-law changes as circulated.

The survey results showed that there was strong support for all but one of the proposed changes. The one proposed change that received mixed support from stakeholders was regarding "other discipline findings" (i.e., findings outside of Ontario and/or relating to other professions). The Committee decided that since a small majority of stakeholders favoured this proposed change, it would recommend that Council make this by-law change as well as the other proposed changes.

College Consultation Process

The Executive Committee considered the College's current stakeholder consultation process, which normally occurs at the end of policy development process. The Executive Committee agreed that in order to ensure that Council and Committee have a complete understanding of the policy implications and more fulsome environmental scan, that going forward, stakeholder feedback prior will generally be sought before prior to development of a first policy draft to enable Council and Committees to incorporate feedback early on in the policy development process. Feedback will also be sought once a policy document is drafted.

The Executive Committee also reiterated a commitment to providing stakeholders with more information about what we heard in the stakeholder feedback process and how that information was considered.

Council Meeting Dates

Given the increasing workload of Council arising from various governance and strategic initiatives, the Executive Committee discussed the timing of Council meetings. The Executive is recommending to Council for its approval at the May meeting that an extra half day be added to the October and December 2019 meeting dates and that the January 2020 meeting be moved to February 2020.

Honoraria Policy Update

The Executive Committee considered one amendment to the Honoraria Policy for Council and Committee members relating to HST on meal expenses. The revised policy will be before Council for consideration and approval at the May meeting.

Submitted by:

Trudy Mauth, Chair, Public Member



Inquiries, Complaints and Reports Committee

Report to Council – May 27, 2019

The Inquiries, Complaints and Reports Committee (ICRC) acts as a screening committee to conduct investigations, consider reports, and make decisions on cases pertaining to the professional conduct of opticians. Concerns about opticians' conduct come to the attention of the College by way of formal complaints, Registrar's Reports, or referrals from the Quality Assurance Committee.

The ICRC also reviews information received by the College about unregistered individuals who may be practising opticianry or referring to themselves as opticians.

2019 Committee and Panel Composition:

When reviewing cases, the ICRC sits as two independent panels. When necessary the Chair of the ICRC strikes additional special panels for the purpose of reviewing appropriate cases.

Panel 1	Panel 2
Omar Farouk (Chair)	Bryan Todd (Vice Chair)
Ingrid Koenig	Neda Mohammadzadeh
Ed Viveiros	Robert Quinn
Gord White	Jacalyn Cop-Rasmussen
Margaret Osborne	Kevin Cloutier
Daniela Celi	

Committee Meetings

The ICRC holds full-committee meetings for the purpose of orientation and training, as well as to discuss committee policies and other issues of common concern. The balance of ICRC meetings are held as panel meetings for the purpose of reviewing and disposing of cases.

Number of Meetings in 2019	
Full Committee Meetings (in-person)	1
Full Committee Meetings (teleconference/webinar)	0
Total Full Committee Meetings	1
Panel Meetings (in-person)	3
Panel Meetings (teleconference/webinar)	4
Total Panel Meetings	7

Number of Meetings Since Last Council Meeting	
Full Committee Meetings	0
Panel Meetings (in-person)	2
Panel Meetings (teleconference/webinar)	3
Total Panel Meetings	5

Submitted by:

Omar Farouk, Public Member, Committee Chair
Amy Stein, Manager, Professional Conduct

ICRC Statistical Report 2019
(Statistics accurate as of May 8, 2019)

Complaints Disposition	# of Files
Inquiries:	
Total number of complaint inquiries received in 2019	38
Inquiries that became a formal complaint	-
General Inquiries	1
Formal Complaints:	
Complaint files opened in 2019	3
Cases brought forward from 2018	14
Frivolous and vexatious	-
Complaints disposed of in 2019 (note that individual cases may have more than one disposition)	10
No further action	5
Written advice	1
Oral caution	2
Specified Continuing Education or Remediation Program	1
Undertaking	1
Referred to discipline	2
Withdrawn by Registrar	-
Open complaints pending further investigation	7
Open complaints awaiting decisions	0

Registrar's Reports Disposition	# of Files
Registrar's Reports:	
Registrar's Reports referred to ICRC in 2019	9
Cases brought forward from 2018	8
Closed with a referral to discipline	-
Closed with no further action	-
Closed with written advice	-
Closed with oral caution issued	-
Closed with oral caution issued and a specified continuing education and remediation program	-
Closed with an undertaking	-
Reports disposed of in 2019	0
Open Registrar's Reports pending further consideration	17
Open Registrar's Reports awaiting decisions	0

HPARB Reviews	# of Files
HPARB reviews requested in 2019	1
HPARB matters carried over from 2018	5
HPARB reviews pending	2
HPARB matters disposed of in 2019	4
Committee decisions confirmed	3
Committee decisions returned for further investigation and reconsideration	1

Unauthorized Practice	# of Files
Total number of UPC inquiries in 2019	7
UPC files carried over from 2018	5
Inquiry abandoned – not enough information / outside jurisdiction / not unauthorized practice	-
Inquiry pending – further information needed	7
Inquiry – formal file	-
Open files pending further investigation	5

PATIENT RELATIONS COMMITTEE REPORT

May 2019 Committee Report to Council

Patient Relations Committee Members:

David Milne, Chair, Public Member
Dennis Tse, Vice Chair, Appointed Member
Trudy Mauth, Public Member
Neda Mohammadzadeh, Elected Member
Behzad Safati, Appointed Member
Kevin Cloutier, Appointed Member

Number of Meetings:

The committee had one in-person meeting since the last Council meeting.

Report:

Patient Bill of Rights

The Committee reviewed the Citizen's Advisory Group report of a draft proposal of the Patient Bill of Rights, a document aimed at providing patient education on the optician's role as a health care provider and provided some basic advice about how patients can protect their eye health. Several recommendations were discussed and agreed upon. The Committee recommended that the draft proposal of the Patient Bill of Rights be submitted to Council at the May meeting for review and approval.

Sexual harassment of Non-Patients/Employees

The Committee is reviewing and addressing sexual harassment and/or other forms of sexual misconduct by opticians that falls outside of "Sexual Abuse" in accordance with the *RHPA*. The Committee agrees that all persons should have an expectation that they are safe at work and free from sexual harassment. The committee is looking at better ways to provide additional support services for complainants inside and outside the organization as well as better education for all parties before the mentoring stage begins. This initiative will be carried over to the Committee's next meeting.

Land Acknowledgment Agreements

The Committee discussed whether the College's council meetings should be opened with an acknowledgment that the proceedings are taking place on lands held by Canada's First Nations, Métis and/or Inuit territories. The Committee also discussed further education with respect to the College, its membership and the patients it serves in Ontario. This discussion will be carried over to the Committee's next meeting.

Submitted by:

David Milne, Chair, Public Member
Deidre Brooks, Manager Governance & Patient Relations

QUALITY ASSURANCE COMMITTEE REPORT

May 2019 Report to Council

Committee Members:

Derick Summers, Chair, RO
Dennis Tse, Vice-Chair, RO
Dorina Reiz, RO
David Milne, Public Member
Robert Vezina, RO
Gordon White, Public Member

Number of meetings since January Council:

- February 28, 2019
- April 30, 2019
- May 14, 2019 (teleconference)

Report:

2019 Competency Review and Evaluation Process

In February 2019, 1039 members received notice that they have been selected to participate in this year's Competency Review and Evaluation (CRE) process:

- Stream One – 681 members were required to submit their 2018 Professional Portfolio to the College by April 5, 2019.
- Stream Two – 292 members were required to submit their 2018 Professional Portfolio to the College by April 5, 2019 and participate in the Multi-Source Feedback (MSF) process by April 30, 2019.

In addition, 66 members were re-selected to participate in this year's CRE process. These members originally participated in last year's CRE process and were re-selected to participate in this year's CRE process due to a deficiency in their original portfolio submission.

Currently, QA department staff is in the process of assessing all portfolios received and assembling multi-source feedback results. All members participating in this year's CRE process will be provided with an update by August 1, 2019. The QA Committee will then work to review all deficient portfolios by November 2019.

Suspension for QA Non-Compliance

At its meetings on September 25, 2018, December 11, 2018 and February 28, 2019, the Committee reviewed the options available to the College when addressing member QA non-compliance and how a member could be suspended for QA non-compliance at annual renewal. After considering the information provided, the Committee determined that it does not recommend to Council that members be suspended at annual renewal for failing to meet QA requirements. Instead, the Committee recommends that changes to the Quality Assurance Program be made to require members to report or upload their QA requirements to the College via the Member Portal by December 31 of every year. This would provide the Committee with greater oversight on members' participation in and compliance with the College's QA program. The Committee will also develop a process for any members who fail to report or upload their QA requirements to the College by the deadline. This would provide the Committee with the opportunity to review any QA non-compliance shortly after the December 31 deadline. This matter is before Council at the May 27, 2019 meeting for its consideration.

Quality Assurance Program Review

The College's current Quality Assurance program was developed and implemented in 2014. By the end of 2019, all opticians will have been selected to participate in the Competency Review and Evaluation process at least once. At its meeting on December 11, 2018, the Committee committed to reviewing the current QA program in 2019. At its meeting on February 28, 2019, the Committee reviewed a report prepared by staff summarizing the legislative requirements of all QA programs, the College's current QA program, and the QA programs of other RHPA Colleges in Ontario. The Committee has proposed a number of revisions to the College's current QA program. This matter is before Council at the May 27, 2019 meeting for its consideration.

Quality Assurance Non-Compliance Policy and Flow-Chart

At its meeting on May 14, 2019, the Committee reviewed a draft Quality Assurance Non-Compliance Policy and flow-chart outlining the process for members who fail to report or upload their QA requirements to the College by December 31. The Committee agreed to recommend to Council that the draft QA Non-Compliance Policy and flow-chart be circulated for stakeholder feedback. This matter is before Council at the May 27, 2019 meeting for its consideration.

Accreditation Policy and the Role of the Invigilator

At its meeting on February 28, 2019, the Committee reviewed the Continuing Education Accreditation Policy and feedback received from continuing education providers. The Committee agreed to a revised Accreditation Policy that: 1) removes the refracting category from the list of accreditation categories; and 2) requires continuing education providers to provide the College with all activity dates during the activity's first year of accreditation. A revised Accreditation Policy is before Council at the May 27, 2019 meeting for its consideration.

Quality Assurance Outreach

Since January 2019, QA department staff attended two continuing education events to answer questions from members about the QA program.

Accreditations

Since January 2019, the Committee has accredited 26 continuing education activities.

Peer and Practice Assessments

Since January 2019, the College's peer assessors have completed three peer and practice assessments.

Submitted by:

Derick Summers, Chair, RO
Laura Briard, Manager, Quality Assurance

REGISTRATION COMMITTEE REPORT

May 2019 Report to Council

Committee Members:

Robert Vezina, Chair, RO
John Battaglia, Vice Chair, RO
Jacalyn Cop-Rasmussen, Public Member
Omar Farouk, Public Member
Dorina Reiz, RO
Derick Summers, RO
Robert Quinn, RO

Registration Appeal Panel:

Balbir Dhillon, RO
David Milne, Public Member
Ed Viveiros, RO

Number of meetings since January Council:

- February 20, 2019
- April 26, 2019
- May 14, 2019 (teleconference)

A statistical report of membership information and the number of applications received and reviewed by the Registration Committee is attached.

Report:

Recording Self-Directed Hours Required of Reinstatement Applicants

When considering an application for reinstatement, the Registration Committee may require the applicant to complete accredited or self-directed continuing education prior to reinstatement. At its meeting on February 20, 2019, the Committee reviewed a “Self-Directed Activity Log” for reinstatement applicants to complete to record any self-directed hours required by the Registration Committee. The Committee agreed to provide a Self-Directed Activity Log to all reinstatement applicants required to complete self-directed hours going forward. A copy of the Self-Directed Activity Log is attached as Appendix A.

Application for Reinstatement Flow-Chart

At its meeting on February 20, 2019, the Committee reviewed a draft flow-chart to use when assessing reinstatement applications. The flow-chart asks the Committee to consider the following questions: how many years has the applicant been out of practice? What activities has the applicant recently completed to maintain their skill? What activities has the applicant completed to maintain their knowledge? Are there any special circumstances to consider? The Committee agreed to use the flow-chart when reviewing

all reinstatement applications going forward. A copy of the Reinstatement Flow-Chart is attached as Appendix B.

Draft Currency Policy

The College is currently seeking significant changes to its Registration Regulation. One of the proposed changes is to establish a “currency” requirement for all practicing opticians. The draft regulation would require all opticians in the “registered optician” class of registration to demonstrate, each year, that they have practised opticianry in the previous three years. An optician who is not actively practicing will be permitted to register in the “inactive” registration class. At its meeting on April 26, 2019, the Committee considered further outlining currency requirements in a Currency Policy. The Committee will continue its work on developing a Currency Policy at an upcoming meeting.

Draft Practicum Policy

The College is currently seeking significant changes to its Registration Regulation. One of the proposed changes is to move the details of practical experience requirements for registration from regulation into policy. A practicum policy needs to be set before the new Registration Regulation can be enacted. At its meeting on April 26, 2019, the Committee reviewed a draft Practicum Policy that reflects the current practical experience requirements in the regulation. In 2020, the Committee will engage in significant consultation, including with education institutions, to begin developing an alternative practicum policy based on other programs that exist.

Applicant/Member Background Checks

Pursuant to s. 15.7(xix) of the College’s by-laws, the College shall include any event that would provide reasonable grounds for the belief that the member lacks the knowledge, skill or judgment to practice safely and professionally on the Public Register. At its meeting on April 26, 2019, the Committee considered conducting background checks on applicants to and members of the College. Prior to making a decision, the Committee requested that staff research potential background check processes and conduct an environmental scan of other *Regulated Health Professions Act* colleges to determine how other colleges are conducting background checks. The above information will be provided to the Committee at an upcoming meeting.

National Competencies for Canadian Opticians, 4th Edition

Over the last ten months, the National Association of Canadian Opticianry Regulators (NACOR) has been working towards a revised version of the National Competencies for Canadian Opticians. The competencies are the entry to practice benchmarks that the educational programs are built around and that are tested by the National Examination and the Prior Learning Assessment and Recognition (PLAR) process. The competencies were approved by the NACOR board on April 25, 2019 and require approval by each provincial board. At its meeting on May 14, 2019, the Committee reviewed a technical report, which describes the process undertaken to develop the revised competencies. The Committee agreed to recommend to Council that the National Competencies for Canadian Opticians, 4th Edition, be approved. This matter is before Council at the May 27, 2019 meeting for consideration.

Submitted by:

Robert Vezina, Chair, RO
Laura Briard, Manager, Quality Assurance

Statistical Report – Registration Department

Membership Update	
Total Number of Members on Public Register	3137
<ul style="list-style-type: none"> Male 	1327
<ul style="list-style-type: none"> Female 	1810
Total Practicing Opticians	2903
Total Intern Opticians	165
Total Student Opticians	15
Age	
<ul style="list-style-type: none"> <25 years old 	235
<ul style="list-style-type: none"> 26-35 years old 	669
<ul style="list-style-type: none"> 36-45 years old 	681
<ul style="list-style-type: none"> 46-55 years old 	785
<ul style="list-style-type: none"> 56-65 years old 	559
<ul style="list-style-type: none"> 66-75 years old 	193
<ul style="list-style-type: none"> 76-85 years old 	14
<ul style="list-style-type: none"> >86 years old 	2

District	
• Toronto & Greater Toronto Area	1102
• Central	691
• Western	652
• Eastern	491
• Northern	201
Renewals Approved	2850
Reinstatement (under 3 years) Applications received	298
New Applications received	
• January-March	131
• April-June	5
• July-September	51
• October-December	14

Statistical Report – Registration Committee (since January 2019)

PLAR Applicants	
Initial Inquiries Received	10
• Internationally educated applicants	8
• Applicants from non-accredited Canadian programs	2
• No formal education	0

New Applications Received	5
<ul style="list-style-type: none"> • Internationally educated applicants 	3
<ul style="list-style-type: none"> • Applicants from non-accredited Canadian programs 	2
<ul style="list-style-type: none"> • Applicants that completed international training & non-accredited Canadian education 	0
<ul style="list-style-type: none"> • No formal education 	0
Applications Refused	0
Applications Completed (Decision and Reasons Issued)	4
<ul style="list-style-type: none"> • Applicants required to complete bridging 	1
<ul style="list-style-type: none"> • Applicants permitted to write the National Examinations 	3
Active Applications in Process	10
<ul style="list-style-type: none"> • Awaiting further information from applicant 	8
<ul style="list-style-type: none"> • Initial Registration Committee review pending 	0
<ul style="list-style-type: none"> • Applicants currently scheduled for the CGA/eligible to write CGA 	1
<ul style="list-style-type: none"> • CGA completed, interview pending 	1
<ul style="list-style-type: none"> • Final Registration Committee review pending 	0

Other Applications for Registration	
New Applications for Reinstatement (3+ yrs.) Received	2
Active Applications in Process	4
<ul style="list-style-type: none"> • Initial Registration Committee review pending 	2

<ul style="list-style-type: none"> • Applications considered by Registration Committee • Applications approved to reinstate, with/without continuing education • Additional information requested • Competency assessments required 	<p>2</p> <p>1</p> <p>1</p> <p>0</p>
Internal Registration Appeals	0
HPARB Appeals	0
Upgrading Programs Considered by Committee	1
Previously Approved Upgrading Programs Completed	2
Requests for Extension of Registration Committee Decision	2

Application for Reinstatement: Self-Directed Activity Log

Instructions: Please describe any self-directed Continuing Education activities you completed since you were last registered.

Activity name and/or description (i.e. journal article title, name of organized event, topic of discussion with colleague, etc.)	Presenter or resources used (i.e. name of journal, website url, colleague name, CE #, etc.)	Date activity completed	Explain if and how the activity contributed to your professional knowledge.	Number of Continuing Education hours

Please print another copy of this document if you cannot fit all of your self-directed Continuing Education activities on this page.

Application for Reinstatement: Self-Directed Activity Log

Instructions: Please reflect on the new knowledge and/or skills you gained as a result of your self-directed activities, and how this knowledge and/or skill will help with your return to practice.

New knowledge and/or skills gained. (Please summarize what you learned from your self-directed activities.)

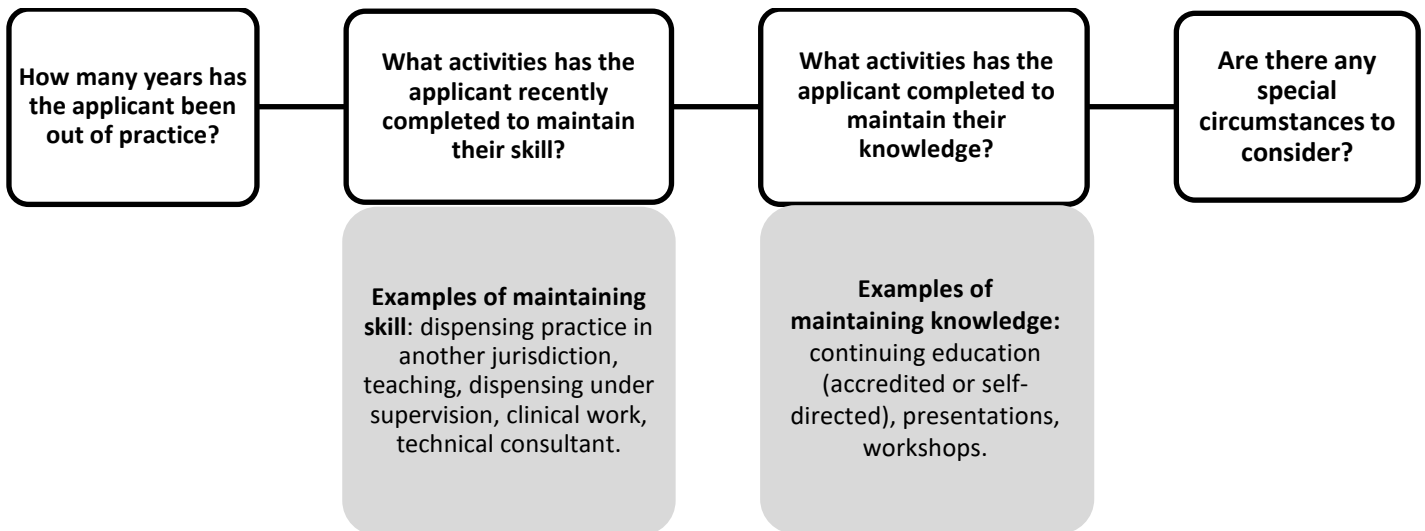
Application of new knowledge and/or skills. (Please explain how you will apply your new learning upon returning to practice.)

Effect on your return to practice.

Did the self-directed activities help you improve as a professional? ☐ Yes ☐ No

Please explain why:

Considering an Application for Reinstatement



DECISION OPTIONS

- ☐ The applicant completed activities to maintain skill throughout suspension
- ☐ The application completed activities to maintain knowledge throughout suspension

Applicant provides satisfactory evidence of appropriate knowledge, skill and judgment through opticianry related activities and continuing education.



REINSTATEMENT

- ☐ The applicant completed some activities to maintain skill throughout suspension
- ☐ The applicant completed some activities to maintain knowledge throughout suspension

Applicant presents some concerns with appropriate knowledge, skill and judgment through lack of opticianry related activities and continuing education.



REINSTATEMENT WITH CE

- ☐ The applicant completed no/very little activities to maintain skill
- ☐ The applicant completed no/very little activities to maintain knowledge

Committee is uncertain about the applicant's knowledge, skill and judgment.



COMPETENCY ASSESSMENT

DISCIPLINE COMMITTEE REPORT

Report to Council – May 27, 2019

Discipline Committee Members:

Elected Members

Balbir Dhillon RO
Ingrid Koenig RO
Neda Mohammadzadeh RO
Dorina Reiz RO
Bryan Todd RO
Rob Vezina RO
Ed Viveiros RO

Public Members

Trudy Mauth, Chair
Jacalyn Cop-Rasmussen
Omar Farouk
David Milne
Gord White

Appointed Non-Council Members

Derick Summers RO VC
John Battaglia RO
Daniela Celi RO
Kevin Cloutier, RO
Rob Dickenson, RO
Margaret Osborne RO
Robert Quinn RO
Behzad Safati RO
Dennis Tse RO

Training:

Two members of the Discipline Committee attended a basic training workshop on May 3, 2018 put on by the Federation of Health Regulatory Colleges of Ontario.

Hearings:

The Discipline Committee has held one discipline hearing this year to date, in the following matter:

College of Opticians v. Mohammed

The decision in this matter can be viewed on the College's website

In addition, the following matters have been referred to discipline and are currently awaiting hearings:

Matter	Hearing Date
<i>College of Opticians v. Chow</i>	June 10, 2019
<i>College of Opticians v. Sanger</i>	TBD
<i>College of Opticians v. Sanger</i>	TBD

Submitted by:

Trudy Mauth, Chair
Amy Stein, Manager, Professional Conduct

GOVERNANCE COMMITTEE REPORT

May 2019 Committee Report to Council

Governance Committee Members:

Gord White, Chair, Public Member
Margaret Osborne, Vice-Chair, Appointed Member
Omar Farouk, Public Member
Ingrid Koenig, Elected Member
Behzad Safati, Appointed Member
Dorina Reiz, Elected Member

Number of Meetings:

The Governance Committee held one meeting since the last Council meeting.

Report:

The Committee has further reviewed and discussed the 2018 results of the Council Effectiveness Self-Evaluation Report. The Committee, in consultation with Ms. Karen Fryday-Field, drafted a proposed action plan relating to its findings to be presented at the next Council meeting on May 27, 2019.

The Committee discussed recent trends in governance and governance reform, which included reviewing the report of the Professional Standards Authority (PSA) (written by Harry Cayton who headed it at the time) on the Inquiry into the College of Dental Surgeons of British Columbia, which was released on April 19, 2019. The recommendations in this governance reform report closely mirrors the College of Nurses of Ontario Vision 2020 Governance Reform Package.

The Governance Committee has prepared recommendations for governance reform at the College and it will be presented to Council at the next meeting on May 27, 2019.

Submitted by:

Gord White, Chair, Public Member
Deidre Brooks, Patient Relations & Governance

STANDARDS OF PRACTICE COMMITTEE REPORT

May 2019 Committee Report to Council

Committee Members

John Battaglia, Acting Chair, Appointed Member, RO
Bryan Todd, Elected Professional Member, RO
Daniela Celi, Appointed Member, RO
Trudy Mauth, Public Member
David Milne, Public Member

Number of Meetings:

In the first quarter of 2019, the Standards of Practice Committee met once on April 15, 2019.

Report:

The committee discussed dividing the reviewing of the Standards of Practice into two phases. Phase 1 would be completed this year and will encompass the following standards:

Standard 1: Competence
Standard 2: Professional Conduct
Standard 3: Dispensing of Appropriate Optical Devices
Standard 4: Safety and Infection Control in the Practice Environment
Standard 5: Record Keeping
Standard 6: Patient Relations
Standard 7: Telepractice and Technology
Standard 9: Advertising and Social Media

The Committee has a draft of the revised standards listed above which will be presented to Council later in 2019.

With regard to the Optometrists, the College of Opticians will approach them with a draft and discuss the ways the two professions can collaborate.

Phase two of the Standards update will include refraction, delegation and low vision which will be reviewed next year.

Submitted by:

Fazal Khan, Registrar, CEO
John Battaglia, Chair, Standards of Practice Committee