

# **COUNCIL MEETING MINUTES**

# Tuesday, January 30, 2018 9:30 am – 3:00 pm COO Boardroom | 90-300 Adelaide St. W., Toronto

#### **Council Members Present:**

Mr. David Milne, Public Member

Ms. Ingrid Koenig RO, Elected Member

Mr. Omar Farouk, Public Member

Mr. Joseph Richards, Public Member

Ms. Neda Mohammadzadeh RO, Elected Member

Mr. Edward Viveiros RO, Elected Member

Ms. Peggy Dreyer RO, Public Member

Ms. Trudy Mauth, Public Member

Mr. Gordon White, Public Member

Mr. Rob Vezina, RO, Elected Member

Mr. Balbir Dhillon RO, Elected Member

Mr. Bryan Todd, RO, Elected Member

Ms. Dorina Reiz, RO, Elected Member

# Administration:

Mr. Fazal Khan RO, Registrar

Ms. Bev Sloan, Deputy Registrar

Ms. Amy Stein, General Counsel

Carolyn Robertson, Executive Assistant (meeting recorder)

Ms. Farrah Kamani, Project Manager

# **4.1 Introductions and Announcement**

Mr. Dunsdon, the Independent Meeting Chair, opened the meeting with roll call.

## **4.2 Conflict of Interest**

No conflicts of interest were declared.

## 4.3 Adoption of Agenda

It was put forward by the Registrar, Mr. Khan, that one item would be added to the agenda, the presentations from the COO Managers.

Motion: To approve the agenda with the addition of the presentations from the managers.

Moved: P. Dreyer Seconded: J. Richards

CARRIED

Meeting Minutes
Page 1



#### 5.0 Minutes

Motion: To adopt the December 5, 2017 Council meeting minutes as presented.

Moved: I. Koenig Seconded: O. Farouk

**CARRIED** 

# **6.1 Presentation by staff on each Committee and their function**

- 1. Laura Briard, Manager Professional Programs and Chantelle Dias, Coordinator Professional Programs presented an overview of their roles at the College.
- 2. Katya Shtrachman, Manager Registration Services and Daniella Bellabarba, Coordinator Registration Services, and Maureen Szeto, Receptionist, provided an overview of their roles at the College.
- 3. Deidre Brooks, Manager Professional Conduct and Chevonne Cordle, Coordinator Professional Conduct provided Council with an overview of their roles at the College.

# 6.1 Council Effectiveness Self-Evaluation Report and Action Plan

Ms. Fryday-Field of Meridian Edge Consulting presented the survey results to Council. 20 out of 21 people responded to the survey providing robust answers. The results were posted the previous week. Ms. Fryday-Field noted areas where members did not understand the questions and a discussion followed.

Ms. Fryday-Field divided the council up into groups to discuss the 11 sections of the Key Observations and Themes by Council.

Ms. Fryday-Field noted that Council engagement has increased significantly since 2016. The question was put to Council: Are you comfortable putting out the information to the public?

It was noted by Ms. Fryday-Field that posting everything would be very transparent. This is the first year that the COO is mandated to post everything publicly. If Council is restricting access to information we need to be mindful of what the reasons are.

No motion was required for this item but a consensus was reached.

**Consensus:** Before release of the survey, Council would take the next planning session to review the information in detail, taking into consideration that the numeric survey has already been shared with public. To share the full survey with the appointed members at the end of the council meeting.

## 6.2 Council Strategic Agenda/ Work Plan Concept and Policy

Ms. Fryday-Field of Meridian Edge Consulting presented the Council Strategic Agenda/Work Plan concept and policy. The policy is designed to provide an agreed upon framework and process for the Council to set its own Strategic Agenda and Work Plan for each year. Currently Council does not have a policy on this topic. The Governance Committee has not reviewed the detailed wording of the draft policy. However, they discussed this concept in October and November 2017. The Council Strategic



Agenda is a tool that ensures Council is held accountable for the focus of its own work plan, its progress toward achieving its work plan, and Council's overall results in any one Council cycle.

Consensus: Governance should vet the *Council Strategic Agenda / Work plan Concept and Policy* and then come back to Council with findings.

**Motion:** To table the discussion regarding the Council Strategic Agenda / Workplan Concept and Policy.

Moved: D. Milne Seconded: O. Farouk

**CARRIED** 

#### 6.3 Committee Slate Recommendations (~)

Council was presented with the committee slate which the Executive Committee approved the previous evening. The issue of Ms. Mauth's potential role as the Chair of Discipline was addressed as a conflict of interest in the event that she remain on the Inquiries, Complaints and Reports Committee. It was proposed that if Ms. Mauth were to be on both committees, when a conflict of interest arose the Vice Chair could make decisions on those matters. The suggestion was also made that Ms. Mauth could be removed from the Inquires, Complaints and Reports Committee.

Motion: To adopt the Committee Slate Recommendations as presented.

Moved: D. Milne Seconded: T. Mauth

CARRIED

#### 6.4 2018 College Representatives

# 6.4.1 Chief Examiner

The Independent Meeting Chair opened the floor to nominations.

Nominee: Moved: Seconded: P. Dreyer T. Mauth B. Todd

It was suggested by Mr. Milne, Council President, that Mr. Vezina could be the Chief Examiner. Mr. Vezina declined.

Motion: To approve the nomination of Peggy for Chief examiner.

Moved: T. Mauth Seconded: B. Todd

CARRIED

## 6.4.2 National Exams Committee Representative (NEC)

The Independent Meeting Chair opened the floor to nominations.

Nominee: <u>Moved:</u> <u>Seconded:</u>

Meeting Minutes Council Meeting January 30, 2018.



P. Dreyer B. Todd E. Viveiros

The Independent Meeting Chair called for other nominations.

Nominee:Moved:Seconded:I. KoenigB.DhillionO. Farouk

Asked for further nominations.

Each of the nominees said a few words about why they felt they were the right candidate and their experience.

Council voted by secret ballot on the National Exams Committee Representative. Ms. Sloan distributed the ballots, which were then counted by Ms. Sloan and the Independent Meeting Chair.

Issue of a spoiled ballot was discussed and defined as: A ballot that could not be read, ballot with two names, ballot with an illegible name, ballot with a name of a person not running.

Ms. Koenig receive the majority of the vote and is now the National Exams Committee Representative.

Motion: To destroy the ballots.

Moved: G. White Seconded: R. Vezina

CARRIED

Council then heard from legal counsel, Ms. Amy Stein regarding Ms. Mauth's participation in both the Discipline and ICRC Committees. Ms. Stein explained that Ms. Mauth would be required to be free of conflict and that both the Chair and Vice Chair need to be available.

Ms. Mauth proposed removing herself from the Inquiries Complaints and Reports Committee.

Motion: That the approved committee slate be open for discussion.

Moved: I. Koenig Seconded: T. Mauth

**CARRIED** 

Opened committee slate for discussion.

Motion: That the Committee slate stand as is with Ms. Mauth removed from the Inquiries Complaints and Reports Committee.

Moved: R. Vezina Seconded: I. Koenig

**CARRIED** 

Meeting Minutes Page 4



It was noted that with the removal of Ms. Mauth from the Inquiries Complaints and Reports Committee, the committee would have one fewer public member. Proposed amendment to move Mr. Milne to Inquiries Complaints and Reports Committee and put Ms. Mauth on Quality Assurance and remove Mr. Milne from Quality Assurance. The amendment was not included in the final motion.

#### 6.5 Finance

#### 6.5.1 Year-to-Date Financial Variance Report

Council heard from Ms. Sloan who presented the Year-to-Date Financial Variance Report. Floor opened to questions.

# 6.5.2 Draft 2018 Budget

Council heard from Ms. Sloan who presented the Draft 2018 Budget. Questions were heard regarding discipline training and hearings and the budget allotted for Discipline. It was proposed that the budget for Discipline be increased to \$45,000.

Motion to make all the changes as suggested.

It was noted that the amount set aside for the sexual abuse jurisprudence module was reduced to \$3,000 and had dropped significantly from the previous year. It was explained that in 2017 the bill arrived and was paid in December for 2018.

A discussion about the reserve fund followed. It was asked if the COO has a policy on the contingency fund and established that the College only has a six month guideline. It was decided that Governance would draft a policy.

Motion: To approve the budget as amended with all noted changes.

Moved: B. Todd Seconded: O. Farouk

CARRIED

Mr. Khan spoke to the contingency fund. Potentially in 10 years the COO will need to move again. Current reserves do not cover this expense adequately. Usually this is discussed in May during the audit along with a conversation about fees.

**LUNCH - 11:45 - 12:50** 

#### 6.10 National Initiatives Update



Council Heard from Laura Greer of Hill and Knowlton. Educational institutions are preparing for where Opticianry wants to be with regard to an expanded scope.

Ms. Greer noted that if Opticianry in Ontario becomes regulated in a way more consistent with the rest of the country or having another province move forward with the expanded scope before Ontario would be helpful for the COO's Position. Mr. Khan then outlined the next steps.

# **6.6 Prescription Expiry dates**

Motion: To table Prescription Expiry Dates 6.6 to our next Council Meeting.

Moved: R.Vezina Second: B. Todd

**CARRIED** 

# 6.7 2018 Council Meeting Dates

The proposed meeting dates were discussed.

Motion: To approve the Council Meeting dates as presented.

Moved: Ms. Mauth Seconded: D. Reiz

**Carried** 

#### **6.8 Life Member**

Mr. Khan briefed council as to the two life members and their applications and the vetting process.

# **6.8.1 Marlies Summers – 1245**

Motion: To approve giving Marlies Summers Life Member status.

Moved: R. Vezina Seconded: T. Mauth

**CARRIED** 

#### 6.8.2 Linda Wren - 1547

Motion: To approve giving Linda Jeanne Wren Life Member status.

Moved: P. Dreyer Seconded: I. Koenig

**CARRIED** 

## 6.9 Updating the Jurisprudence Module 1- Professional Boundaries and Sexual Abuse Handbook

The existing Jurisprudence and Sexual Abuse Prevention Self-Evaluation Tool was initially developed by the Patient Relations Committee. The "Jurisprudence Module: Professional Boundaries and



Sexual Abuse" includes a handbook and test questions, and was developed in concert with Richard Steinecke. The module was first implemented on March 9, 2016.

Bill 87, bill made significant amendments to the *Regulated Health Processions Act*, including numerous provisions that relate to sexual abuse. The handbook was updated to reflect the new law. Council has decided that everyone will get training. This will happen as early in the year as possible. The questions have been seen by patient relations.

Motion: To approve the updated version of the Jurisprudence Module.

Moved: R. Vezina Seconded: P. Dreyer

CARRIED

Motion: To direct COO staff to integrate the proposed further updates once the corresponding legislative provisions are proclaimed into force at some future point without requiring further Committee/Council approval?

Moved: R. Vezina Seconded: P. Dreyer

CARRIED

## 7.0 Reports

## 7.1 Registrar's Report

Council was briefed by Mr. Khan regarding reports. It was suggested that Council move to a consent agenda for the reports.

Motion: To move to a consent agenda for the Annual reports (7.3) and Examination Report (7.4) and Committee Reports (7.5) but not the Registrar's Report (7.1) or The Strategic Plan update (7.2).

Moved: O. Farouk Seconded: R. Vezina

**CARRIED** 

Mr. Khan briefed Council regarding the two remaining staff who were not included in the morning presentations: Farrah Kamani was introduced in her new role as Project Manager. Carolyn Robertson is returning to her role as Executive Assistant. Mr. Khan outlined some of the projects Ms. Kamani has been involved in.

Ms. Kamani briefed Council on the Citizen's advisory group meeting. The floor was opened to questions.

## 7.2 Strategic Plan 2017-2019

Mr. Khan briefed Council regarding the strategic plan and opened the floor for questions.



# 7.3 Annual Reports

Motion: To approve the Annual Reports as presented.

Moved: R. Vezina Seconded: O. Farouk

CARRIED

# 7.4 Examinations Report (\*)

Motion: To approve the Examinations Report as Presented.

Moved: R. Vezina Seconded: B. Todd

**CARRIED** 

# **7.5 Committee Reports**

Motion: To approve the Committee Reports as presented.

Moved: R. Vezina Seconded: O. Farouk

**CARRIED** 

Motion: To begin in Camera Session, Under RHPA, Schedule 2, Section 7 (c)

Moved: G. White Seconded: E. Vivieros

CARRIED

Motion: To rise from the In camera session.

Moved: P. Dreyer Seconded: J. Richards

**CARRIED** 

# 9.0 Adjournment

Motion: To adjourn the Council meeting.

Moved: D. Milne Seconded: B. Todd

CARRIED