

## Quality Assurance Program

The College is committed to reviewing processes for effectiveness and efficiency and would like to hear from opticians regarding their experience with the Quality Assurance (QA) Program.

In particular, the Quality Assurance (QA) Committee would like to gather information regarding:

- Whether opticians experienced challenges with any component of the QA Program such as completing the portfolio or participating in the Multi-Source Feedback or Peer and Practice Assessment processes
- Whether opticians who participated in Multi-Source Feedback or a Peer and Practice Assessment have implemented any changes in their practice as a result of the feedback received
- When and how often the College should send notifications and/or reminders about the professional portfolio

The QA Committee will consider the feedback received when determining whether changes should be considered to the current processes.