

## POLICY TYPE: STRATEGIC OUTCOMES

1-01 Strategic Outcomes Policy

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### 1.0 - Public Pillar

**Goal Statement/End:** Safer and more inclusive patient care.

**Detailed Outcomes:**

- 1.1 Patients have access to resources and information on the role of registered opticians as healthcare providers.
- 1.2 A reduction in risk to patients as a result of unauthorized practice.
- 1.3 Patient care is more inclusive and culturally safe.
- 1.4 Concerns about the conduct of opticians are addressed in a manner that is proportionate to the relative risk, transparent, accessible and timely.
- 1.5 There is a sufficient number of qualified opticians to meet the needs of Ontario patients.

### 2.0 - Registrant Pillar

**Goal Statement/End:** The College is relational, accessible and responsive to changes in technology and evolving patient expectations.

**Detailed Outcomes:**

- 2.1 Standards, guidelines, policies and processes are in place that support opticians in offering new services, technologies or non-traditional modes of dispensing (e.g. remote and mobile).
- 2.2 College processes and services are fair, relational and accessible to all registrants, applicants and members of the public.
- 2.3 Registrants have access to high quality continuing education resources, including resources on diversity, equity and inclusion and cultural safety and humility.